



One Call Now Overview

About One Call Now Communication Service

One Call Now is a mass message notification service that allows organizations to send both urgent and routine messages to members via voice, text, email (or all three) within minutes. Upper Sioux Community has implemented One Call Now to substantially improve its ongoing communication with tribal members.

How One Call Now Benefits You

One Call Now allows Upper Sioux to tribal members informed and updated as quickly and efficiently with personalized messages and helps you, as a member; stay actively involved and connected.

One Call Now has the ability to:

- Reach all tribal members in moments
- Send notifications even when phone lines are down
- Rapidly deliver first-hand information during an emergency situation both by phone and email

How One Call Now Benefits Upper Sioux Community

One Call Now is the easiest and most-effective solution to quickly and accurately communicate personalized messages to tribal members. Here are some examples of the ways Upper Sioux Community will use One Call Now:

- Community Involvement --Reminding members of a community events and/or meetings
- Emergency notification and awareness - -sever weather, extended power outage(s)
- COVID-19 --messages from Upper Sioux Emergency Management team, share reliable resources of info, prevention info, news, etc.
- Tribal Office(s) updates - -Announcing closing(s) due to
 - inclement weather
 - death in the community
 - holiday
 - other



Receiving Messages *when messages matter*

You will receive two different types of calls/messages from Upper Sioux Community:

- **Routine notification(s)** which do not directly affect the safety of community members. These notifications may include current and/or upcoming events, meetings or announcements.
- **Emergency notification(s)** are used during critical/emergency incidents. These notifications may include weather related announcements, emergency evacuations and relocations, etc.

Importance of Accurate Contact Information

The most important thing members can do is verify the accuracy of their contact information. Upper Sioux must have updated phone numbers and email addresses for One Call Now to work effectively and efficiently. You can have up to six phone numbers and 5 email addresses for use of notifications.

Security

Only authorized administrators of the Upper Sioux Community One Call Now may activate the system. Upper Sioux Community and One Call Now keeps all information confidential and secure. Your information will never be provided to another entity. This system is for Upper Sioux's communication purposes only. All data is password protected on secure servers accessible only by Upper Sioux Community administration.

The One Call Now system will call/message the home, work, cell or any phone number you need a message sent.

Please fill in the names and phone numbers that you would like contacted in the result of inclement weather, tribal office closings, community event reminders, cancellations, COVID Related updates and/or alert messages sent.

	Cell	Home	Work
Name: _____	Phone: _____	- _____	- _____
Name: _____	Phone: _____	- _____	- _____
Name: _____	Phone: _____	- _____	- _____
Name: _____	Email: _____	@ _____	. _____
Name: _____	Email: _____	@ _____	. _____

Please complete the information above and return to Upper Sioux Tribal Offices.

Feel free to use any of the following delivery methods:

- 1) Complete Fillable form online and return by email to: angelao@uppersiouxcommunity-nsn.gov
- 2) Scan/Email: angelao@uppersiouxcommnity-nsn.gov
- 3) Fax: (320) 564-4482
Attn: Angela Ochoa
- 4) Mail to: Upper Sioux Community
Attn: Angela Ochoa
5722 Travers Lane
PO Box 147
Granite Falls, MN 56241