

Engineered Specialties, LLC
6111 Mill Creek Drive
Auburndale, WI 54412
800-954-3310 or info@rapidairproducts.com

SHIPPING

When purchasing from our web store, we offer shipping rates based on the total sale. However, on select items*, generic shipping rates cannot be used and we must provide you a shipping quote. This method allows us to search for the best possible shipping rate based on your shipping information.

- * All 20 ft piping products: F28235, F1000, F2000, F4000, F5000 & F17000
- * Duratec D6033, 1" x 300 ft roll
- * Maxline M6033, 1" x 300 ft roll & M6520, 2" x 200 ft roll
- * R-82075-OLP and R-82100-OLP 1/2" Reelcraft hose reels
- * All non US lower 48 states

For these instances, you can check out thru the store, and we will notify you of the ship cost, which will be a separate charge.

You can also email a parts list spreadsheet or call for an estimate rather than using the web store.

When placing phone or email orders, the ship cost below does not apply, but we will search for the most affordable rate also.

WEB STORE ORDERS GROUND SHIP COST

Up to \$28 -----	\$8.99
\$28.01-\$80.00-----	\$9.99
\$80.01-\$139.00-----	\$14.99
\$139.01-\$179.00-----	\$17.99
\$179.01-\$300.00-----	\$22.99
\$300.01-\$400.00-----	\$29.99
\$400.01-\$600.00-----	\$39.99
\$600.01-\$800.00-----	\$49.99
\$800.01-\$900.00-----	\$59.99
\$900.01-\$1200.00-----	\$79.99
\$1200.01-\$1500.00-----	\$89.99
\$1500.01-----	\$99.99

SHIPPING ADDRESS

Carriers recognize your filled-in address as the latest United States Postal Service street address. Therefore, use care in entering accurate information. Please indicate suite, floor or unit # in your address. Failure to do so may result in a \$15 per package charge to your account, as enforced to us from UPS/FedEx. LTL truck carriers have varied/significantly higher fees for incomplete/incorrect addresses.

SHIPPING METHOD

FedEx Ground is our standard method of shipping packages. For RUSH orders needing faster service please phone in orders at 800-954-3310 for immediate processing and rate quotes.

Email for shipping quotations and carrier/service options.

Some small items will ship US Postal Service.

RECEIVING YOUR SHIPMENT via UPS, Fedex or SpeeDee Delivery (small package)

If you are not available to receive your shipment, the carrier, may or may not (driver discretion) leave your package at your address. When this occurs, a note and phone # will be left on your door informing of attempted delivery. The note will instruct you to contact UPS/Fedex for redelivery. Up to three attempts & written notifications to deliver your parcel will be made before the package is sent back to our warehouse.

Immediately inspect all packages and count all parts, comparing to the pack list. You have 5 days from receipt to notify us of any discrepancies. If your shipment arrives damaged please contact us immediately, and sign for the damage with the driver if possible. Receiving LTL truck shipments will have special instructions emailed.

GUARANTEED SHIPMENTS

Ship times, regardless of carrier, are considered "estimated" and not guaranteed for a specific delivery time or day. It is sometimes possible to guarantee delivery times & exceptions include but are not limited to: weather or natural disaster related delays, oversize packages, includes products: MaxLine 300' x 1", larger hose reels, and any FastPipe piping, or delivery to airports, military bases, secured locations or incomplete/incorrect addresses. Orders that ship at guaranteed levels are subject to the tariff/terms of the carrier.

Estimated days in transit are as follows: non-holiday Monday-Fridays. The day an order ships is not counted as a transit day.

Once your order has left our facility and is delivered late or experiences loss in transit, if you need to cancel your time-sensitive order or refuse the shipment due to weather or other delay exception, the carrier will still charge for the freight & it will still be owed by you.

**see complete tariff or rules of specific carriers, usually posted on carriers' websites*